

CSAT-GPRA KA Technical Assistance Satisfaction Codebook

Technical Assistance Satisfaction Baseline Survey:

Order	Field Name	Question and Description	Width	Valid Values	Value Definitions
1	PersonalID	Client ID	15	text	
2	GrantNo	Grant Number/Contract ID	15	text	
3	Topic	Topic	250	text	
4	Location	TA location	150	text	
5	Event_ Date	Date of the TA event	10	Date	Format: MM/DD/YYYY
6	TA_Code	TA event code	30	text	
7	Q_1	How satisfied are you with the overall quality of this training?	1	1-9	1 – Very Satisfied 2 – Satisfied 3 – Neutral 4 – Dissatisfied 5 – Very Dissatisfied 7 – Refused to answer 8 – Do not know 9 – Missing data
8	Q_2	How satisfied are you with the quality of the staff leading the session?	1	1-9	1 – Very Satisfied 2 – Satisfied 3 – Neutral 4 – Dissatisfied 5 – Very Dissatisfied 7 – Refused to answer 8 – Do not know 9 – Missing data
9	Q_3	How satisfied are you with the quality of the technical assistance materials?	1	1-9	1 – Very Satisfied 2 – Satisfied 3 – Neutral 4 – Dissatisfied 5 – Very Dissatisfied 7 – Refused to answer 8 – Do not know 9 – Missing data

Order	Field Name	Question and Description	Width	Valid Values	Value Definitions
10	Q_4	Overall, how satisfied are you with your technical assistance experience?	1	1-9	1 – Very Satisfied 2 – Satisfied 3 – Neutral 4 – Dissatisfied 5 – Very Dissatisfied 7 – Refused to answer 8 – Do not know 9 – Missing data
11	Q_5	The technical assistance was well organized.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
12	Q_6	The material presented in this session will be useful to me in dealing with substance abuse.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
13	Q_7	The staff was knowledgeable about the subject matter.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
14	Q_8	The staff was well prepared for the course.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree

Order	Field Name	Question and Description	Width	Valid Values	Value Definitions
					5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
15	Q_9	The staff was receptive to participants comments and questions.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
16	Q_10	I am currently effective when working in this topic area.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
17	Q_11	The technical assistance enhanced my skills in this topic area.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
18	Q_12	The technical assistance was relevant to my career.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
19	Q_13	I expect to use the information gained from this technical assistance.	1	1-9	1 – Strongly Agree 2 – Agree

Order	Field Name	Question and Description	Width	Valid Values	Value Definitions
					3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
20	Q_14	I expect this technical assistance to benefit my clients.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
21	Q_15	This technical assistance was relevant to substance abuse treatment.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
22	Q_16	I would recommend this technical assistance to a colleague.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
23	Q_17	How useful was the information you received from the instructor?	1	1-9	1 – Very Useful 2 – Useful 3 – Neutral 4 – Useless 5 – Not Applicable 6 – Not Applicable 7 – Refused to answer 8 – Do not know 9 – Missing data

Order	Field Name	Question and Description	Width	Valid Values	Value Definitions
24	Q_18_1	Please indicate which title best describes your job:	2	1-17, 96-99	1 - Medical Director 2 - Physician 3 - Nurse 4 - Physician's Assistant 5 - Pharmacist 7 - Clinical Administrator/Manager 8 - Clinical Supervisor 9 - Psychologist 10 - Counselor 11 - Social Worker 12 - Manager/Director 13 - Federal Government Official 14 - State Government Official 15 - County Government Official 16 - Researcher 17 - Other (please specify) 97 - Refused to answer 98 - Do not know 99 - Missing data
26	Q_18_Other	If other, please specify:	50	Text	
27	Q_19_1	Please indicate which best describes your agency or affiliation:	2	1-7, 96-99	1 - Federal Government 2 - State Government 3 - County Government 4 - Local Government 5 - Substance Abuse Treatment Program 6 - University or other Higher education institution 7 - Other (please describe) 97 - Refused to answer 98 - Do not know 99 - Missing data
29	Q_19_Other	If other, please specify:	50	Text	
30	Q_20	What is your gender?	1	1-2, 6-9	1 - Male 2 - Female 7 - Refused to answer 8 - Do not know 9 - Missing data
31	Q_21	Are you Hispanic or Latino?	1	1-2, 6-9	1 - Yes 2 - No

Order	Field Name	Question and Description	Width	Valid Values	Value Definitions
					7 – Refused to answer 8 – Do not know 9 – Missing data
32	Q_22_1	What is your race?	2	1-6, 96-99	1 – Black or African American 2 – Asian 3 – White 4 – Alaska Native 5 – American Indian 6 – Native Hawaiian or Other Pacific Islander 97 – Refused to answer 98 – Do not know 99 – Missing data
33	Q_22_2	What is your race?	2	1-6, 96-99	1 – Black or African American 2 – Asian 3 – White 4 – Alaska Native 5 – American Indian 6 – Native Hawaiian or Other Pacific Islander 97 – Refused to answer 98 – Do not know 99 – Missing data
34	MostUseful	What about the technical assistance was most useful in supporting your work responsibilities?	500	Text	
35	Improve	How can CSAT improve its technical assistance?	500	Text	

Technical Assistance Satisfaction Follow-up Survey:

Order	Field Name		Width	Valid Values	Value Definitions
1	PersonalID	Client ID	11	text	
2	GrantNo	Grant Number/Contract ID	11	text	
3	Topic	Topic	250	text	
4	Location	TA location	150	text	
5	Event_ Date	Date of the TA event	10	Date	Format: MM/DD/YYYY
6	TA_Code	TA event code	50	Text	
7	Q_1	How satisfied are you with the overall quality of this training?	1	1-9	1 – Very Satisfied 2 – Satisfied 3 – Neutral 4 – Dissatisfied 5 – Very Dissatisfied 7 – Refused to answer 8 – Do not know 9 – Missing data
8	Q_2	How satisfied are you with the quality of the staff leading the session?	1	1-9	1 – Very Satisfied 2 – Satisfied 3 – Neutral 4 – Dissatisfied 5 – Very Dissatisfied 7 – Refused to answer 8 – Do not know 9 – Missing data
9	Q_3	How satisfied are you with the quality of the technical assistance materials?	1	1-9	1 – Very Satisfied 2 – Satisfied 3 – Neutral 4 – Dissatisfied 5 – Very Dissatisfied 7 – Refused to answer 8 – Do not know 9 – Missing data
10	Q_4	Overall, how satisfied are you with your technical assistance experience?	1	1-9	1 – Very Satisfied 2 – Satisfied 3 – Neutral 4 – Dissatisfied 5 – Very Dissatisfied

					7 – Refused to answer 8 – Do not know 9 – Missing data
11	Q_5	The material presented in this session has been useful to me in dealing with substance abuse.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
12	Q_6	The technical assistance enhanced my skills in this topic area.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
13	Q_7	The technical assistance was relevant to my career.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
14	Q_8	The technical assistance has enabled me to serve my clients better.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
15	Q_9	This technical assistance was relevant to substance abuse treatment.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree

					7 – Refused to answer 8 – Do not know 9 – Missing data
16	Q_10	I would recommend this technical assistance to a colleague.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
17	Q_11	I would take additional technical assistance from CSAT.	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
18	Q_12	How useful was the information you received during the technical assistance?	1	1-9	1 – Strongly Agree 2 – Agree 3 – Neutral 4 – Disagree 5 – Strongly Disagree 7 – Refused to answer 8 – Do not know 9 – Missing data
19	Q_13	Did you share any of the information from this technical assistance with others?	1	1-9	1 – Very Useful 2 – Useful 3 – Neutral 4 – Useless 6 – Not Applicable 7 – Refused to answer 8 – Do not know 9 – Missing data
20	Q_14	Did you share any of the materials from this technical assistance with others?	1	1-2, 6-9	1 – Yes 2 – No 7 – Refused to answer 8 – Do not know 9 – Missing data

21	Q_15	Have you applied any of what you have learned in the technical assistance to your work?	1	1-2, 6-9	1 – Yes 2 – No 7 – Refused to answer 8 – Do not know 9 – Missing data
22	Q_16	How useful was the information you received from the CSAT staff at the session?	1	1-2, 6-9	1 – Yes 2 – No 7 – Refused to answer 8 – Do not know 9 – Missing data
23	MostUseful	What about the technical assistance was most useful in supporting your work responsibilities?	500	Text	
24	Improve	How can CSAT improve its training?	500	Text	